

CHARITABLE GAMING ASSOCIATION OF VALLEY EAST

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OCTOBER 2019

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Annual General Meeting



Permit Renewal



Friendly Reminders

Annual General Meeting...



This year's attendance was 28 out of 55 charities. Discussed during the meeting was the contract agreement between 'Ontario Lottery and Gaming (OLG) and Ontario Charitable Gaming Association of Valley East (CGAVE). We also went over the main role of the volunteers—Customer Service. A reminder that the charity engagement was coming up again at the end of March. For more details on the AGM please refer to the email containing 'AGM Summary Letter 2020, and the AGM Power point'.

At this time we would like to welcome our Board of Directors 2019/2020: President, Mary Lou Bolger—Valley East Soccer Club, Vice-President Catherine Luoma—Nickel District Youth Bowling, Secretary/Treasurer, Joe Meuleman—Knights of Columbus #7368, Bob Bolger—Valley East Minor Ball, Julie Gorman—Sudbury Action Centre, and Father Robert Giroux—Paroisse Ste. Marguerite d'Youville.

Lastly we want to say THANK YOU to Delta Bingo & Gaming Val Caron for your continuous support of our charities!

Last year our charities raised \$835,223.88



Permit Renewal...



The 2020 schedule along with the permit application renewal package will be emailed by the end of October to all our charity members. Please ensure that you complete and submit your application package to **our office** by November 25, 2019.

In order to ensure a timely turnaround, having all your reporting requirements up to date with the City of Greater Sudbury is paramount.

Friendly Reminders...



As discussed at our AGM, Customer Service is our main role. At this time we would like to remind:

- ◆ Volunteers are to walk the floor (not lean on posts, cupboards..etc.)
- ◆ NO electronics on the floor. If expecting an 'emergency' call please let the Session Manager know and put phone on vibrate. Should you get that call then we ask that you go to the Volunteer Room
- ◆ No eating meals while on assignment however you are welcome to come earlier or stay after to enjoy our delicious food.

Unfortunately it takes one volunteer to be seen doing any of these and the others will follow — domino effect.

Volunteer Training:

Please ensure that your volunteers are AODA compliant prior to attending our mandated training program. Upcoming sessions are:

Wednesday November 06th @ 10 AM
Delta Bingo & Gaming Val Caron
Tuesday December 03rd @ 6PM
Delta Bingo & Gaming Val Caron

Sessions are just over an hour and a half long. For more information, call Nathalie at 705.897.3060 ext.: 229.